Access Management

Monday, November 1, 2021

1:00 PM

Machine generated alternative text:
0M 
Oluwaseyi Mafi 
Me 
Monika Godara 
Host 
Carmen Malangone 
David Dessommes 
Jason Nazare 
Joseph Rocha 
NADESAN WIJENDRAN 
Nijesh N 
Sol Vazquez 
Terri Ann Quiambao 
Tyrell Jarrett 

Location: Webex

AGENDA

Brief description of roles and responsibility as it relates to access management

Nadesan: Approving request.

Carmen: No role in access management

How is access provisioned? Just the support staff and data stewards? Internal engineering team have access to data in EPH?

* Internal Team: Yes.
* Anyone needing access needs to be authorized through the enterprise.

Data Stewards: How do they gain access?

* Put a data request (Snow request)
* A tool called my IT request. If it for Nadesan staff, gets routed to him.
* IT team does not control the data steward access.
* There are only about 5 data stewards. It is a very limited number.

What access do they have?

* Multiple groups. Support team only has read access. There is also a read write access (data stewards).

Data stewards can make modification to the data in EPH. Given they owned the data, they can make adjustments to the information. Stewards are not making demographic changes but linking and unlinking functions.

* A ticket is generated (an email, and maybe a search needs to be carried out)
* They do not communicate any findings to the EPH.

Can any of these changes be displayed on the screen?

* Would need to put in a ticket in to look over their interface. (Not necessary)

Authentication, single sign on?

* It is done through the enterprise.
* CVS Login and Password is being used.

Provide the current user listing

* Handled by the Provisioning team for PAR (Send a request)
* A recent PAR took place 10 days, can provide that information to IA.

For monitoring

* Tool used is Guardian (Can provide the information to the team)
* Someone in the production support team does the review

Anything else captured for monitoring. (Failed login?)

* Guardian tool will provide the information. The tool shows who tried to access.
* Guardians is what the IT team was told to install and use.
* Report from Guardian will be shared with the IA team.

How are inactive account treated?

* They are removed immediately. Put in request through myIT and deprovisioning takes place.
* They do not have any clear direction of the different types of termination that occur. It's all the same termination process.

Types of Alerts

Machine generated alternative text:
1) 
Type 
Alerts 
Service failures- WAS 
DB related alerts 
Middleware related alerts-AVM stop/start 
Log/Server space full, other server 
Issues 
Batch Job failures 
Daily volumetric report 
S lunk alerts 
Source 
ALL SOURCES 
Team 
EPH & 
WAS 
team 
DB 
team 
WAS 
team 
Unix & 
EPH 
team 
EPH 
team 
EPH 
team 
EPH 
team 
Alert 
through 
Email & 
Phone 
Email & 
phone 
Email & 
Phone 
Email & 
Phone 
Email & 
Phone 
Email 
Email 
Recon/Alert Type 
BATCH FAILURE - CALL & EMAIL 
Comments 
Job which checks for total number of sp 
below s sout message 

Machine generated alternative text:
Service failures- WAS 
DB related alerts 
Middleware related alerts—NM stop/start 
Log/Server space full, other server 
Issues 
Batch Job failures 
Daily volumetric report 
S lunk alerts 
Source 
ALL SOURCES 
AHM 
IMI 
Digital 
Rxconnect 
All teams except (AHM, 'Ml, 
Digital) 
team 
team 
WAS 
tea m 
Unix & 
EPH 
team 
EPH 
tea m 
EPH 
team 
EPH 
tea m 
Phone 
Email & 
Phone 
Email & 
Phone 
Email & 
Phone 
Email & 
Phone 
Email 
Email 
Recon/Alert Type 
BATCH FAILURE - CALL & EMAIL 
Real time 
Real time 
Real time 
Batch 
Real time 
Manual 
Upcoming - Email 
Comments 
Job which ciecks for total number of source transaction failures in last 45 minutes. If count 
below 
messa e. "SOURCE TRANSACTIONS FAILED AND REACHED T} 
For every transaction, EPH application sends 
EPH application returns the CVS id every 
and If no id is found for a record which was 
application gets a flag for every record based on the outgoing event (t 
batch file at night. 
We validate the error on a daily basis and send email to teams for which transaction is nee 
We are creating a process to send automated emails to source team with their daily transac 

WAS - Webshare Admin Services.